

## Enrollment is Easy

Visit Our Website at  
[www.dmh.org](http://www.dmh.org) and click on the  
Patient Health Portal



Complete Enrollment  
Questionnaire (name, DOB,  
e-mail, etc.)



Access your e-mail for your  
one-time user name,  
password, and link to  
the Portal



Click on the link to access  
the Portal



Enter your one-time user  
name, password, and security  
question and click "Log On"



Enter your new user name and  
password



Explore the Portal

## DeSoto Memorial Hospital Patient Portal

**Contact Us:**  
863-491-4241  
[hvest@dmh.org](mailto:hvest@dmh.org)

900 N. Roberts Ave.  
Arcadia, FL 34266

### Your Important Information

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Medical Record Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

[www.dmh.org](http://www.dmh.org)

We are committed to the treatment and care of our patients and to the promotion of health and wellness in our community. We intend to be the cornerstone of knowledge, treatment, understanding and compassion in times of need for our community. We pledge to acquire and maintain those human and physical resources essential to meet the needs of our community. We will confront all ethical, technical and moral issues necessary to enhance the quality of life in the community.

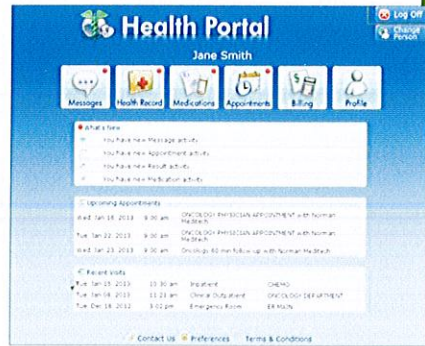
## Stay Informed Stay in Touch at "Patient Portal"



**DMH** DESOTO MEMORIAL  
HOSPITAL

900 N. Robert Avenue, Arcadia, FL 34266

## How the Portal Works for You



### Available at Your Convenience

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- Request appointments
- Pre-register for scheduled appointments

### You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Access from your smartphone or tablet
- Manage information 24X7, without waiting

### Keep the Most Important People in the Loop

You can connect with your providers and keep your family informed at the same time.

- Give authorized family members access to your health information

## All of Your Information, in One Place

The Patient Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



### Health Information

Lab Results  
Radiology Reports  
Visit History  
Discharge Instructions  
Health Summary

### Allergies and Medications

Allergies and Conditions  
Immunizations  
Medications

### Appointments

Appointment Requests  
Upcoming Visits

### Billing

Available 2014

## FAQs: You Have Questions, We Have Answers



### Where does my health information in the Portal come from?

All of the information in the Portal comes from your DeSoto Memorial Hospital and Center for Family Health Medical Record. This ensures that you have access to the most accurate, up-to-date information possible.

### How do I log into the Portal?

To log into the Portal, visit the Patient Portal link at <https://portal.dmh.org>. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

### Can my family access my Portal?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

### Is my information safe?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

### What if I ever have technical problems with the Portal?

There is a "Contact Us" section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal or contact Heather Vest at 863-491-4241.